

How to recognise phishing



You receive a phone call from Cybercrook Brooke who pretends to be from your electricity company. She offers you a promotional deal.

You accept the offer and Cybercrook Brooke requests personal and financial information to confirm your order.



Cybercrook Brooke can now access your bank account and tries to initiate a fraudulent transaction.

She asks you to confirm the transaction through an SMS sent to your phone, while the scam is being performed.



Protect yourself against phishing!

- 1** Beware of unsolicited calls claiming to be from your utility service provider.
- 2** If they request your personal or financial information over the phone, hang up and call the company's customer service.
- 3** Report the incident to the police and to the genuine service provider.
- 4** Block fraudulent phone numbers so they can't call you back.

